**YUSUF ABDULBASIT**

Oregun Ikeja Lagos State | jideotetic@gmail.com | +2349014349835

**PROFILE**

A highly motivated software engineer in training with a flair for building and designing responsive and interactive websites. Interested in frontend web development, customer service and personal growth. I am proficient in HTML/CSS and currently learning Javascript with incredible ease of adapting and learning new technologies as need be.

**EXPERIENCE**

**TELUS INTERNATIONAL AI INC. (REMOTE)** (March 2022 – Till Date)

Position: Search Engine Evaluator

* Reviewing guidelines to carry out the search engine evaluation.
* Compare the result of the search with other search engine before making a decision.

**ALGORITHM ENGINEERING NIGERIA LIMITED, Ilorin, Kwara State.** (July 2020 - January 2022)

Position: Field Engineer

* Installation and commissioning of microwave link and radiofrequency equipment.
* Trained IT students on the basic principle of installation and commissioning.
* Carry out technical site survey and report (TSSR).

**ECART INTERNET SERVICES NIGERIA LIMITED, Yaba, Lagos.** (October 2019 - December 2019)

Position: Customer Service Representative

* Use the Order Management System (OMS) to drop comment of the customer enquiry for other team members to see.
* Effectively managed average incoming calls of up 100 per day.
* Received customers calls via the x-cally shuttle.
* Use salesforce to send mail to customer

**EDUCATIONS**

Usmanu Danfodiyo University Sokoto (2013-2017)

**CERTIFICATION/TRAINING**

Jobberman Soft Skills Training Certification 2021

Professional Certificate in Customer Relationship Management 2019

Professional Certificate in Information Communication Technology 2019

Professional Certificate in Human Resources Management 2019

Professional Certificate in Health and Safety Environment 1&2 2019

BSc. Biochemistry 2017

2:1, Second Class Honors Upper Division

**SKILLS**

Effective Communication

Relationship Building

Problem Solving

Fast Learning

Adaptability

Teamwork

**REFEREE**

Available on request